






Course Outline

SIT50422 Diploma of Hospitality Management

Qualification	SIT50422 – Diploma of Hospitality Management				
CRICOS Course Code	113824J				
Purpose	<p>This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions. This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for acquiring targeted skills in accommodation services, cookery, food and beverage and gaming. The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.</p> <p>No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.</p>				
Course Provider	<p>Angel Investments Group Pty Ltd T/A Sacred Heart International College RTO ID: 45168 CRIICOS ID: 03606A Phone: 03 9453 8330 Email: bhallinder@shic.vic.edu.au</p>				
Delivery Mode	Face-to-face - Classroom, Kitchen and Workplace Based Training				
Delivery Site/Location	<p>Level 3, 271 - 281 Bourke Street, Melbourne Victoria 3000 Kitchen: 62 New Quay Promenade, Docklands, Vic 3008 Workplace based training and assessment: Suitable and approved workplaces in Melbourne.</p>				
Course Duration	73 weeks (65 weeks training and 8 weeks break)				
Career Outcomes	<p>Once you have successfully completed the SIT50422 – Diploma of Hospitality, you may work in hospitality industry as an:</p> <ul style="list-style-type: none"> • Event Management • Hospitality Manager • Restaurant Manager 				
Education Pathways	<p>The further study pathways available to students who undertake this qualification include:</p> <table border="1" data-bbox="411 1850 1118 2056"> <tr> <td>SIT50422 – Diploma of Hospitality Management</td> <td>  </td> <td>SIT60322 - Advanced Diploma of Hospitality Management</td> </tr> </table>		SIT50422 – Diploma of Hospitality Management		SIT60322 - Advanced Diploma of Hospitality Management
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Course Outline

Units of Competency	The Diploma of hospitality requires the completion of the following 28 units (including 11 core and 17 electives).		
	CODE	Unit Title	Type
	SITXFSA005	Use hygienic practices for food safety	Elective
	SITHCCC027	Prepare dishes using basic methods of cookery	Elective
	SITHCCC023	Use food preparation equipment	Elective
	SITHCCC030	Prepare vegetables, fruit, eggs and farinaceous products	Elective
	SITHCCC031	Prepare vegetarian and vegan dishes	Elective
	SITHCCC035	Prepare poultry dishes	Elective
	SITHCCC037	Prepare Seafood dishes	Elective
	SITHCCC036	Prepare meat dishes	Elective
	SITXCCS019	Prepare quotations	Elective
	SITHCCC029	Prepare stocks, sauces and soups	Elective
	BSBOPS502	Manage business operational plans	Elective
	BSBOPS504	Manage Business risk	Elective
	BSBTWK503	Manage meetings	Elective
	SITXINV008	Control stock	Elective
	SITXWHS007	Implement and monitor work health and safety practices	Core
	SITXFIN009	Manage finances within a budget	Core
	SITXHRM008	Roster staff	Core
	SITXMGT004	Monitor work operations	Core
	SITXCOM010	Manage conflict	Core
	BSBCMM411	Make presentations	Elective
	SITXCCS015	Enhance customer service experiences	Core
	SITXHRM009	Lead and manage people	Core
	SITXCCS016	Develop and manage quality customer service practices	Core
	SITXFIN010	Prepare and monitor budgets	Core
	SITXGLC002	Identify and manage legal risks and comply with law	Core
	SITXMGT005	Establish and conduct business relationships	Core
	SITHCCC028	Appetisers and salads	Elective
	SITHCCC043	Work effectively as a cook	Elective
Pre-requisites	<p>Certain units have pre-requisites listed in the training package which are also core units of the course.</p> <p>They are</p> <p>Pre-requisite 1: SITXFSA005 Use hygienic practices for food safety</p> <p>Pre-requisite 2: SITHCCC027 Prepare dishes using basic methods of cookery</p>		



Course Outline

Entry Requirements	<p>Age Requirements Sacred Heart International College requires that all students must be 18 years of age or above at the commencement of course.</p> <p>Prior Achievement Requirements:</p> <p>Completed Year 12 in Australia /secondary education in the student's home country equivalent to an Australian Year 12 qualification.</p> <p>LLN Requirements</p> <ul style="list-style-type: none">• The qualification has been analysed against the skill level requirements of the Australian Core Skills Framework (ACSF) and recorded in Diploma of Hospitality Management Cookery ACSF Profile. Students entering this qualification will have their LLN skills compared to the ACSF levels of the course to determine if there are specific support requirements needed and make a recommendation about the suitability of the student to enroll.• The qualification has been analysed to determine the Australian Core Skills Framework (ACSF) levels of Learning, Reading, Writing, Oral Communication and Numeracy. This is detailed in Diploma of Hospitality management ACSF Profile.• See the Student and learning support policy <p>English Language Requirements</p> <p>All students entering this qualification must have the following minimum score of an internationally recognized English Language proficiency tests or equivalent.</p> <ul style="list-style-type: none">• IELTS overall band of 5.5 or• TOEFL IBT test score band of 54-56 equivalents or• PTE Academic band score 42 equivalent or• Satisfactory completion of General English – Upper intermediate level or• Successful completion of Certificate III in Spoken and Written English (10725NAT) or equivalent course or• Successful completion of Senior Secondary certificate of education in Australia conducted in English or• Completion of full-time studies in Australia towards a Certificate IV or above or a foundation course or• Student's first language is English or• Student was educated for 5 years in an English-speaking country. <p>If there are doubts about the student's English language skills to cope in an academic environment and if he/she cannot provide a satisfactory IELTS score or equivalent, the student will undergo the college English placement test and be required to complete it with a satisfactory result.</p>
Holiday Breaks/ Course Calendar	<ul style="list-style-type: none">• Course Calendars which detail the start and end dates of Course/s, Units, Holiday Breaks are advised at the time of enrolment in the form of course calendar for the starting course.



Course Outline

	<ul style="list-style-type: none">• It is further confirmed and explained at the time of student induction and at the start of the course by the trainer.• Calendars are also displayed on the notice board and in the classroom• It can be also requested by the students from their trainers and student support at any time in between the duration of their respective course/s. <p>SHIC has rolling calendars and have multiple start dates for the convenience of students to accommodate students in packaged courses in order to have minimum study gaps between the courses.</p>
Monitoring Course Progress	<p>SHIC has intervention strategies, including student support services (<i>refer to Course Progress and Attendance Policy & Procedures</i>) available to enable students to complete the qualification in the expected time frame. Students at risk of not completing within this time frame are identified as early as possible (<i>Please refer to the policy 'Course Progress and Attendance Policy & Procedures'</i>)</p> <p>At the end of each study period students will be assessed as having met or not met the course progress requirements. At the end of each monitoring period students will be assessed for being at risk of not meeting course progress requirements, and an individual intervention plan will be implemented so that SHIC can support those who are 'at risk'.</p> <p>Each study period is divided in half forming a monitoring point at mid and end points at which students are assessed for satisfactory course progress.</p>
Reasonable adjustment	<p>Students who have special needs such as physical or mental impairment will be assisted through the learning via training and assessment resources. Reasonable adjustments will be applied and recorded on the assessment resources.</p>
Training Arrangements	<p>Class sessions are planned to ensure that you have a mixture of practical and theoretical components and those classes cater for a wide variety of learning styles. Additionally, workplace practices and environments will be regularly simulated and used to conduct skills-based assessments in accordance with unit requirements.</p> <p>Students must attend 20 hours per week in the classroom. The students are required to complete an additional of 200 hours/10 weeks of work-based training to complete the requirements of the unit SITHCCC043.</p> <p>Homework tasks may include research, readings from related course material and continuing to work on assessment tasks.</p> <p>Students are provided with a variety of course materials, including student assessments that comprise both knowledge and skill evaluations, learner guides, PowerPoint presentations, self-study guides, session plans, and various class activities. The classroom setting ensures that students have full access to the internet, whiteboards, and the support of a trainer and assessor, creating a comprehensive and supportive learning environment.</p>
Additional Support	<p>All students will complete a language literacy and numeracy assessment upon enrolment to determine their learning support needs. All students will be provided with a range of learning support options and resources to help you achieve competency.</p>



Course Outline

	<p>Where additional support needs have been identified an <i>Individual Support Plan</i> will be developed which may include:</p> <ul style="list-style-type: none">• Mentoring from trainers• Additional classes, tutorials and workshops• Online support and exercises for some courses• Computer and technology support• Referral to external support services• Reasonable adjustment to assessments <p>Provision of additional support services will be provided where necessary to enable students to participate in the same way as any other person regardless of whether support services have been required.</p>
Assessment Arrangements	<p>Assessment will be conducted individually/in groups. You will be provided with a Student Assessment Booklet for each unit of competency which includes:</p> <ul style="list-style-type: none">• A full description of all assessment tasks for the unit of competency• Assessment instructions for each unit of competency• Assessment resources for each unit of competency• Details about when assessment will occur• Details about assessment submission <p>There are a variety of assessment methods used for this qualification including:</p> <ul style="list-style-type: none">• Written questions• Projects• Case studies• Role Plays• Research• Reports <p>Students will be required to complete assessments both in class and in their own time. Trainers and assessors will provide detailed assessment requirements for each unit at the beginning of the delivery for that unit. Students will follow the assessor's instructions for submitting assessment tasks.</p>
Course Credit	<p>SHIC can grant you credit towards your course for units of competency that you have already completed with another RTO or authorised issuing organisation. We can also grant you Credit for subjects or units you have completed where equivalence can be established between the unit in your course, and the subject or unit you have completed.</p> <p>There is no charge to apply for Credit.</p> <p>To apply, fill in the Credit Application Form and submit it as part of your enrolment.</p> <p>*Please refer to your Student Handbook for more information on Course Credit. As an international student you should note that where you are granted credit this will reduce your course duration and you will be informed of this in writing.</p>



Course Outline

Recognition of Prior Learning (RPL)	<p>Recognition of Prior Learning (RPL) is a process where skills and knowledge that you have gained through work and life experience and other unrecognised training can be formally recognised.</p> <p>SHIC has a process that has been structured to minimise the time and cost to applicants and provides a supportive approach to students wishing to take up this option. You should ideally apply for RPL at the time of enrolment but you may also apply up to 2 weeks into your course.</p> <p>During the entry process and interview stage SHIC will discuss with you the process and options for RPL. Suitability is often determined on how much experience you have in a certain area, your work history and previous training. If RPL is determined as a possibility for you, you will be provided with a kit that will guide you in working through each unit to determine relevant skills and experience and identify whether you would be able to provide the required evidence.</p> <p>A trainer/assessor will be available to assist you throughout this process.</p> <p>*Please refer to your Student Handbook for more information on RPL. As an international student you should note that where you are granted RPL this will reduce your course duration and you will be informed of this in writing.</p> <p>RPL Costs:</p> <p>Application Fee (\$AU): 250</p> <p>Charge per unit of competency (\$AU): 500</p>
Costs	<p><u>Fees As per Below:</u></p> <p>Total Tuition Fees (\$AU):12,500</p> <p>Material Fees (\$AU):1500</p> <p><u>Payment Plan- As per the student written agreement</u></p> <ul style="list-style-type: none">• Non-refundable enrolment deposit (prior to commencement) \$250 <p>Students must pay additional fees for Chef kits.</p> <p>Nationally Recognised Training does not occur GST.</p> <p>SHIC's material fees include cost of perishable, required for practical in the kitchen as well as any supplementary material required for the course</p> <p>Students will only be eligible to receive their qualification if fees have been paid in full and all course requirements have been met.</p> <p>*Please refer to your Student Handbook for our Fees and Refunds Policy.</p>
Re-assessment	<p>Course fees include up to two (2) attempts at assessment per task. If after the second attempt, additional training and assessment is required, this will incur the following cost per unit required to be re-assessed.</p> <p>Reassessment Fee: \$350</p> <p>Repeat Unit Fees: \$500</p>
Inclusions	<p>Unless otherwise specified, tuition fees include all the training and assessment as well as required resources and textbooks for students to achieve the qualification or course in which they are enrolling.</p> <p>Additional charges apply if students require:</p> <ul style="list-style-type: none">• Additional copies of a student's qualification/record of results and/or statement of attainment. A cost of \$50 per document applies and \$10 if express post is required. <p>FEES INFORMATION RELEVANT TO EACH COURSE IS OUTLINED IN DETAIL ON THE STUDENT AGREEMENT.</p>



Course Outline

	<p><i>OTHER COSTS (NOT INCLUDED) TO BE AWARE OF:</i></p> <p>Please refer to the student handbook for guidance in relation to budgeting and planning</p> <ul style="list-style-type: none">Notebooks/pens/laptops* or other general stationary required for students to complete their work. <p>* It will be compulsory for all students to bring, use, and connect their own devices to SHIC networks for use in their coursework at SHIC. For further details, please refer to the SHIC BYOD Policy and Procedure.</p>
Selection Process	<p>You will be required to complete a language, literacy and numeracy (LLN) assessment prior to finalising your enrolment to ensure that the course is suitable for you and that SHIC is able to meet your individual needs. The assessment includes a written test and an interview to complete the verbal component of the test.</p> <p>If you do not achieve the required level in your LLN assessment SHIC will (where possible) provide student support measures. Where this is not possible your enrolment application will not be accepted in this instance and you will be referred to an appropriate external services or courses. You may reapply in the future once you have undertaken further language, literacy and numeracy skills training.</p>
How to apply	<p>If you would like to inquire about SIT50422 – Diploma of Hospitality Management, please contact our office to obtain a Student Enrolment Form or go on our website at www.shic.vic.edu.au</p> <p>Phone: 03 9453 8330</p> <p>Email: apply@shic.vic.edu.au</p> <p>Once we receive your completed forms, we will contact you to arrange an entry interview.</p>
Education Agents	<p>SHIC uses education agents to assist us in recruiting students. We have agreements with all of our Education Agents that ensure that all agents act in an ethical and honest manner, in the best interests of our key target group, international students, and to ensure that the reputation of the Australian international education sector is upheld. A list of the education agents with whom we have an agreement is included on our website:</p> <p>www.shic.vic.edu.au</p>

If you would like to discuss this course in more detail, please call us for a confidential discussion on 03 9453 8330. Course outline should be read in conjunction with SHIC's Student Handbook.