



Course Outline

BSB50420 Diploma of Leadership and Management

Qualification	BSB50420 - Diploma of Leadership and Management				
CRICOS Course Code	104329K				
Purpose	This qualification reflects the role of individuals who apply knowledge, practical skills and experience in leadership and management across a range of enterprise and industry contexts. Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their own workload and the workload of others. They use communication skills to support individuals and teams to meet organisational or enterprise requirements. They may plan, design, apply and evaluate solutions to unpredictable problems, and identify, analyse and synthesise information from a variety of sources.				
Course Provider	Angel Investments Group Pty Ltd T/A Sacred Heart International College RTO ID: 45168 CRIICOS ID: 03606A Phone: 03 9453 8330 Email: bhallinder@shic.vic.edu.au				
Delivery Mode	Face to Face - classroom based				
Delivery Site/Location	Level 9, 85 Queen Street, Melbourne Victoria 3000				
Course Duration	52 weeks (44 weeks training and 8 weeks break)				
Career Outcomes	Once you have successfully completed the BSB50420 Diploma of Leadership and Management you can apply for jobs across the wide range of industries, which may include: • Business Manager • Human Resources Manager • Sales Team Manager				
Education Pathways	The further study pathways available to students who undertake this qualification include: <table border="1" data-bbox="408 1653 1337 1906"> <tr> <td> Diploma of Leadership and Management (BSB50420) </td> <td> → </td> <td> Advanced Diploma of Leadership and Management (BSB60420) or other Advanced Diploma level qualifications </td> </tr> </table>		Diploma of Leadership and Management (BSB50420)	→	Advanced Diploma of Leadership and Management (BSB60420) or other Advanced Diploma level qualifications
Diploma of Leadership and Management (BSB50420)	→	Advanced Diploma of Leadership and Management (BSB60420) or other Advanced Diploma level qualifications			



Course Outline

Units of Competency	The BSB50420 Diploma of Leadership and Management requires the completion of the following 12 units (including 6 core and 6 electives).		
	Unit Code	Title	Core / Elective
	BSBOPS502	Manage business operational plans	Core
	BSBCMM511	Communicate with influence	Core
	BSBLDR523	Lead and manage effective workplace relationships	Core
	BSBPEF502	Develop and use emotional intelligence	Core
	BSBTWK502	Manage team effectiveness	Core
	BSBCRT511	Develop critical thinking in others	Core
	BSBLDR522	Manage people performance	Elective
	BSBSTR502	Facilitate continuous improvement	Elective
	BSBWHS521	Ensure a safe workplace for a work area	Elective
	BSBTWK503	Manage meetings	Elective
	BSBPEF501	Manage personal and professional development	Elective
	BSBOPS505	Manage organisational customer service	Elective
Pre-requisites	There are no pre-requisites for any of the units of competency contained within it.		
Entry Requirements	There are no mandated entry requirements set by the training package for this qualification, however SHIC has its own entry requirements as laid below. Age Requirements Sacred Heart International College requires that all students must be 18 years of age or above at the commencement of course. Prior Achievement Requirements: Completed Year 12 in Australia /secondary education in the student’s home country equivalent to an Australian Year 12 qualification. Language, Literacy, Numeracy and Digital (LLND) Assessment All prospective students undertaking the course at SHIC are required to complete the Language, Literacy, Numeracy and Assessment, administered by and to the satisfaction of SHIC. Students will be provided with a link to complete the LLN assessment prior to enrolment. The assessment will be conducted using an ACSF-mapped online LLN assessment tool Level 3.		



Course Outline

	BSB50420 Diploma of Leadership and Management - ACSF Level 3
	Students are required to demonstrate language literacy and numeracy skills at ACSF Level 3. English Language Requirements All students entering this qualification must have the following minimum score of an internationally recognized English Language proficiency tests or equivalent. • IELTS overall band of 6 or • TOEFL IBT test score band of 60-78 equivalents or • PTE Academic band score equivalent or 50-57 • Satisfactory completion of General English – Upper intermediate level or • Successful completion of Certificate III in Spoken and Written English (10725NAT) or equivalent course or • Successful completion of Senior Secondary certificate of education in Australia conducted in English or • Successful completion in Australia of an AQF Diploma-level or higher qualification • Student was educated for 5 years in an English-speaking country.
Holiday Breaks/ Course Calendar	• Course Calendars which detail the start and end dates of Course/s, Units, Holiday Breaks are advised at the time of enrolment in the form of course calendar for the starting course. • It is further confirmed and explained at the time of student induction and at the start of the course by the trainer. • Calendars are also displayed on the noticeboard and in the classroom • It can be also requested by the students from their trainers and student support at any time in between the duration of their respective course/s. SHIC has rolling calendars and have multiple start dates for the convenience of students to accommodate students in packaged courses in order to have minimum study gaps between the courses.
Monitoring Course Progress	SHIC monitors the academic progress of all students in line with its <i>Monitoring International Student Academic Progress Procedure</i>. A term is defined as 10 study weeks, and students must achieve competency in at least 50% of the units undertaken in each term. Academic progress is reviewed on a regular basis, and students are advised early if their results indicate they are at risk. Where a student's progress falls below 50% in a term, a formal warning letter is issued, and an intervention plan is implemented. If progress does not improve in the following term, a second warning is issued. Students who remain below 50% for two consecutive terms will receive a breach notice and may be reported to the Department of Home Affairs. Before any report is made, students are informed of their right to access the complaints and appeals process.



Course Outline

Reasonable adjustment	Students who have special needs such as physical or mental impairment will be assisted through the learning via training and assessment resources. Reasonable adjustments will be applied and recorded on the assessment resources.
Training Arrangements	Class sessions are planned to ensure that you have a mixture of practical and theoretical components, and those classes cater for a wide variety of learning styles. Additionally, workplace practices and environments will be regularly simulated and used to conduct skills-based assessments in accordance with unit requirements. Students must attend 20 hours per week in the classroom Homework tasks may include research, readings from related course material and continuing to work on assessment tasks. Students are provided with a variety of course materials, including student assessments that comprise both knowledge and skill evaluations, learner guides, PowerPoint presentations, self-study guides, session plans, and various class activities. The classroom setting ensures that students have full access to the internet, whiteboards, and the support of a trainer and assessor, creating a comprehensive and supportive learning environment.
Assessment Arrangements	Assessment will be conducted individually/in groups. You will be provided with a Student Assessment Booklet for each unit of competency which includes: • A full description of all assessment tasks for the unit of competency • Assessment instructions for each unit of competency • Assessment resources for each unit of competency • Details about when assessment will occur • Details about assessment submission There are a variety of assessment methods used for this qualification including: • Written questions • Projects • Case studies • Role Plays • Research • Reports Students will be required to complete assessments both in class and in their own time. Trainers and assessors will provide detailed assessment requirements for each unit at the beginning of the delivery for that unit. Students will follow the assessor's instructions for submitting assessment tasks
Course Credit	SHIC will grant Credit Transfer where a student provides authenticated AQF certification documentation issued by another RTO or authorised issuing organisation for: • the same unit of competency; or • a unit formally identified as equivalent in the relevant training package. There is no fee to apply for Credit Transfer. To apply, complete the Credit Transfer Application Form and submit it with your supporting documentation as part of the enrolment process. Please refer to the Student Handbook for further information about Credit Transfer. International students should note that granting Credit Transfer may reduce the duration of their course. Where the course duration is reduced, SHIC will notify the student in writing and make any required changes to the student's enrolment.



Course Outline

Recognition of Prior Learning (RPL)	Recognition of Prior Learning (RPL) is a process where skills and knowledge that you have gained through work and life experience and other unrecognised training can be formally recognised. SHIC has a process that has been structured to minimise the time and cost to applicants and provides a supportive approach to students wishing to take up this option. You should ideally apply for RPL at the time of enrolment but you may also apply up to 2 weeks into your course. During the entry process and interview stage SHIC will discuss with you the process and options for RPL. Suitability is often determined on how much experience you have in a certain area, your work history and previous training. If RPL is determined as a possibility for you, you will be provided with a kit that will guide you in working through each unit to determine relevant skills and experience and identify whether you would be able to provide the required evidence. A trainer/assessor will be available to assist you throughout this process. *Please refer to your Student Handbook for more information on RPL. As an international student you should note that where you are granted RPL this will reduce your course duration and you will be informed of this in writing. <u>RPL:</u> RPL Costs: Application Fee: \$500 Charge per unit of competency: \$350
Costs	Fee as Below: Total Course Cost: \$12,200 Total Tuition fee: \$11,200 Non-refundable enrolment deposit (prior to commencement): \$500: Non-refundable Admission Fee (prior to commencement): \$500 SHIC doesn't charge any material fee, any material required in relation to BSB50420 Diploma of Leadership and Management course will be provided to the student. <u>Payment Plan- As per the student written agreement</u> Nationally Recognised Training does not occur GST. Students will only be eligible to receive their qualification if fees have been paid in full and all course requirements have been met.
Re-assessment	Course fees include up to two (2) attempts at assessment per task. If after the third attempt, additional training and assessment will be required, this will incur the following cost per unit required to be re-assessed. Reassessment Fee: \$350 Repeat Unit Fees: \$350
Inclusions	Unless otherwise specified, tuition fees include all the training and assessment as well as required resources and textbooks for students to achieve the qualification or course in which they are enrolling.



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	Additional charges apply if students require: • Additional copies of a student's qualification/record of results and/or statement of attainment. A cost of \$50 per document applies and \$10 if express post is required. FEES INFORMATION RELEVANT TO EACH COURSE IS OUTLINED IN DETAIL ON THE STUDENT AGREEMENT. <i>OTHER COSTS (NOT INCLUDED) TO BE AWARE OF:</i> Please refer to the student handbook for guidance in relation to budgeting and planning • Notebooks/pens/laptops* or other general stationary required for students to complete their work. * It will be compulsory for all students to bring, use, and connect their own devices to SHIC networks for use in their coursework at SHIC. For further details, please refer to the SHIC BYOD Policy and Procedure.
Selection Process	You will be required to complete a language, literacy and numeracy (LLN) assessment prior to finalising your enrolment to ensure that the course is suitable for you and that SHIC is able to meet your individual needs. The assessment includes a written test and an interview to complete the verbal component of the test. If you do not achieve the required level in your LLN assessment SHIC will (where possible) provide student support measures. Where this is not possible your enrolment application will not be accepted in this instance and you will be referred to appropriate external services or courses. You may reapply in the future once you have undertaken further language, literacy and numeracy skills training.
How to apply	If you would like to inquire about BSB50420 - Diploma of Leadership and Management, please contact our office to obtain a Student Enrolment Form or go to our website at www.shic.vic.edu.au Phone: 03 9453 8330 Email: apply@shic.vic.edu.au
Education Agents	SHIC uses education agents to assist us in recruiting students. We have agreements with all of our Education Agents that ensure that all agents act in an ethical and honest manner, in the best interests of our key target group, international students, and to ensure that the reputation of the Australian international education sector is upheld. A list of the education agents with whom we have an agreement is included on our website: www.shic.vic.edu.au

If you would like to discuss this course in more detail, please call us for a confidential discussion on 03 9453 8330. Course outline should be read in conjunction with SHIC's Student Handbook.